

BOC Credit Card (International) Ltd.

USER AGREEMENT

The Card(s) (as defined below) is/are issued by BOC Credit Card (International) Limited ("Company") on the following terms and conditions:-

- 1. Interpretation**
 - 1.1 Unless the context otherwise requires, the following expressions shall have the following meanings in this Agreement:-
 - (a) "Account" means an account opened by and maintained with the Company under the name of the Cardholder to which the Charges shall be debited;
 - (b) "Additional Card" means a Card issued by the Company to an Additional Cardholder nominated by the Main Cardholder and at the joint request of the Main Cardholder and the Additional Cardholder; the PIN and/or the name of the PIN is/are shared between the Main Cardholder and the Additional Cardholder;
 - (c) "Additional Cardholder" means any person to whom and in whose name an Additional Card is issued;
 - (d) "ATM" means any automatic teller machine in operation in the JETCO, PLUS and/or CIRRUS Networks and such other networks as from time to time announced by the Company;
 - (e) "Card" means any V credit card/MasterCard credit card issued by the Company and includes Main Card and Additional Card and any renewal or replacement Card;
 - (f) "Cardholder" means any person to whom and in whose name a Card is issued and includes Main Cardholder and Additional Cardholder and any renewal or replacement Card;
 - (g) "Charges" means the aggregate value or amount of all purchase of goods and/or services and/or cash advances effected by the use of the Card and all relevant fees, charges, interest, costs and expenses in connection therewith;
 - (h) "Current Balance" means the scheduled setting of the annual fees, cash advance handling fee, late charge, interest and other fees and charges from time to time in force and applicable to the Card;
 - (i) "Hong Kong" means the Hong Kong Special Administrative Region of the People's Republic of China;
 - (j) "Main Card" means a Card issued by the Company to a Main Cardholder to which one or more Additional Cards are also issued, and "Main Cardholder" means any person to whom and in whose name a Main Card is issued;
 - (k) "New Transaction" means in relation to a Statement, a transaction by which the Cardholder has incurred any Charges through the use of the Card, occurring:-
 - (a) at any time after the time ("Relevant Time") at which the last transaction as shown in that Statement was effected by the use of the Card; or
 - (b) at any time before the Relevant Time, the Charges in respect of which are not as of the date of that Statement been debited to the Account and shown in that Statement;
 - (l) "PDF Ordinance" means the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong;
 - (m) "PIN" means in relation to a Card, the personal identification number of the Cardholder required to gain access to services provided by the Company from time to time through the Card;
 - 1.2 In this Agreement, words denoting the singular shall include the plural and vice versa and reference to one gender shall include both genders, unless the context otherwise requires.
 - 1.3 Any reference to the Company shall where the context permits or requires be deemed to include a reference to its successors and assigns.
 - 2.1 The Company may (in its discretion) issue one or more of the Cards to the Cardholder subject to the terms and conditions of this Agreement.
 - 2.2 Upon application of the Main Cardholder and subject to the approval of the Company (in its discretion), the Company may issue one or more Additional Cards to the Additional Cardholders nominated by the Main Cardholder.
 - 2.3 Immediately upon receipt of the Card from the Company, the Cardholder shall:-
 - (a) sign and return to the Company any acknowledgment of receipt of such card or otherwise activate such Card in accordance with the instructions of the Company;
 - (b) the signature of the Cardholder on the Card, or the use or activation of the Card by the Cardholder shall constitute conclusive evidence of the Cardholder's acceptance and agreement to be bound by the terms and conditions of this Agreement;
 - (c) A renewal Card shall normally be issued at least 30 days prior to the expiry date of a Card. Unless written notice of termination of the Card is received by the Company within such 30 days period, the renewal Card shall be deemed to have been received by the Cardholder and the Cardholder shall forthwith pay to the Company any renewal Card or continuing to use the Card after its expiry date, the Cardholder shall be deemed to have accepted the renewal Card.
 - 2.6 The Company shall have the right to refuse issuing a replacement Card to the Cardholder if his/her Card is lost or stolen. Where a replacement Card is issued, the Cardholder shall be entitled to charge a handling fee for such replacement Card in accordance with the Fees Schedule.
 - 3.1 **Use of the Card**
 - 3.1.1 Use of the Card is restricted exclusively to the Cardholder for bona fide purchase of goods and/or services and/or cash advances only and the Cardholder shall not use the Card for any other purposes, in particular any illegal purposes including without limitation payment for any illegal transaction.
 - 3.2 The Cardholder shall not transfer the Card to any person or allow any person to use the Card or pledge the Card as security for whatever purpose.
 - 4.1 **Credit Limit**
 - 4.1.1 The Company may from time to time (in its discretion) determine the credit limit and/or cash advance limit in respect of any Card issued to the Company by the Cardholder. Where an Additional Card is issued, the Main Cardholder and the Additional Cardholders may be subject to separate and independent credit limits or may share any credit limits in such proportion as the Company may (in its absolute discretion) from time to time determine.
 - 4.2 The Cardholder shall strictly observe the credit limit and cash advance limit imposed by the Company from time to time and shall not use the Card in excess of the credit limit and/or cash advance limit. Breach of this Clause 4.2 shall not in any way reduce or discharge the liability of the Cardholder for payment of any Charge arising as a result of such breach and the Company shall be entitled to charge a handling fee at the rate as set out in the Fees Schedule.
 - 4.3 The Cardholder shall forthwith pay to the Company any amount in excess of such credit limit upon receipt of demand from the Company.
 - 4.4 The Company shall be entitled to charge a handling fee at the rates as set out in the Fees Schedule on each cash advance made available to the Cardholder.
 - 5.1 **Account Statement and Payment**
 - 5.1.1 The Company shall send a statement of account to the Cardholder on a monthly or other periodic basis ("Statement") showing, inter alia, the balance in the Account as at the end of the statement period specified therein ("Current Balance"), the minimum payment due from the Cardholder in respect of such Current Balance, which is outstanding, and due from the Cardholder ("Minimum Payment") and the becoming a payable date ("Due Date"), except where there is no New Transaction since the last statement.
 - 5.2 Unless the Company receives within 60 days from the date of the Statement a notification in writing from the Cardholder to the contrary, the Company shall be entitled to treat all transactions shown on the Statement as correct.
 - 5.3 Any Current Balance which is outstanding due from the Cardholder shall be payable immediately upon receipt of the Statement.
 - 5.4 If payment of the whole of such outstanding Current Balance is received by the Company on or before the Due Date, no interest shall be payable in respect of such Current Balance. If no payment or payment of less than the Current Balance is received by the Company on or before the Due Date, interest shall be payable on the Current Balance from the date of the Statement at the rate as set out in the Fees Schedule on a daily basis until payment in full and (ii) the amount of each New Transaction on the date of that New Transaction on the Statement until payment in full. All interest charged shall be debited to the Account on a monthly or other periodic basis.
 - 5.5 If no payment or payment of less than the Minimum Payment is received by the Company on or before the Due Date, then in addition to the interest payable on the unpaid balance pursuant to Clause 5.4, a late charge as set out in the Fees Schedule shall, in addition to the charge, which shall be debited to the Account on the date of the Statement next following ("Next Statement Date").
 - 5.6 All payment made to the Company shall be made in the local currency of the Cardholder and shall be subject to the Company's discretion to accept payment in other currencies. Charges which are effected in currencies other than the base currency of the Card may be debited to the Account after conversion into the base currency of the Card at a rate determined by the Company. Should the Company's payment system require the conversion of the Cardholder's payment into the base currency of the Card at a rate determined by the Company which may be subject to the payment of a conversion fee as set out in the Fees Schedule, which conversion fee shall be debited to the Account. Where payment is made by means of a bank draft or instrument which is not cash, the Company may at its sole discretion, administrative or handling fees for processing such bank draft or instrument will be credited into the Account.
 - 5.7 Payment received from the Cardholder shall be applied towards repayment of the balance of the Account in the following order or in such other order as the Company may in its absolute discretion determine from time to time:-
 - (a) interest in respect of cash advance;
 - (b) interest in respect of retail spending;
 - (c) service fees or charges;
 - (d) overlimit handling and overdue fees;
 - (e) principal balance in respect of cash advance;
 - (f) principal balance in respect of retail spending;
 - (g) annual fee or other periodic fees;
 - (h) collection fee and legal costs and expenses incurred by the Company for enforcing this Agreement.
 - 5.8 Where an Additional Card(s) is/are issued, payment made by a Main Cardholder shall be appropriated towards payment of the respective sums of money due from the Main Cardholder and from the Additional Cardholder(s) in such order and priority as the Company may in its absolute discretion determine from time to time.
 - 5.9 The Company shall have the right (in its absolute discretion) to refuse the payment of any sum of money into the Account in excess of the Current Balance of the Account.
 - 6.1 **Fees and Charges and Interest**
 - 6.1.1 All fees, charges and interests payable by the Cardholder under this Agreement are more particularly set out in and shall be paid according to the Fees Schedule.
 - 6.2 The Company may from time to time (in its discretion) revise the Fees Schedule in accordance with Clause 20. Copies of the current Fees Schedule are available upon request from the principal place of business of the Company in Hong Kong and on the Company's web site at www.boc.com.hk.
 - 6.3 Where an Additional Card(s) is/are issued, the Company may (in its absolute discretion) treat any or all fees, charges and/or interests arising out of the use of any Additional Card as though the same were incurred by the Main Cardholder to all intents and purposes.
 - 7.1 **Cardholder's Obligations and Liabilities**
 - 7.1.1 The Cardholder shall take reasonable care of the Card and the PIN and keep the Card safely under his/her personal control and the PIN secret. Without limiting the generality of the foregoing, the Cardholder must take the following measures to keep the Card safe and the PIN secret to prevent fraud:-
 - (a) keep any record of the PIN separate from the Card;
 - (b) destroy the original and any copies of the PIN;
 - (c) never write down the PIN on the Card or on anything used with or near it;
 - (d) never use the PIN on the Card or on anything which is not the Card;
 - (e) never use any easily accessible personal details in connection with the PIN;
 - (f) use the Card in accordance with the procedures, instructions and/or security guidelines from time to time issued by the Company.
 - 7.2 Upon the occurrence of any of the following events, the Cardholder shall report as soon as reasonably practicable to the Company by phone to the 24-hour Customer Care number (852 2222 2222) of the Company and thereafter confirm the same in writing within 24 hours or such other period as the Company may prescribe from time to time:-
 - (a) loss and/or theft of the Card;
 - (b) unauthorized use of the Card and/or the PIN;
 - (c) disclosure of the PIN to any unauthorized person;
 - (d) suspicion of any counterfeit Card bearing the same number as the Card or purported to be issued under the Account; and/or
 - (e) any suspected unauthorized use of the Card and/or the PIN and/or disclosure of the PIN.
 - 7.3 Without prejudice to the foregoing, the Cardholder shall report the relevant event to the police and shall submit to the Company satisfactory documentary evidence of such police report as soon as reasonably practicable.
 - 7.4 The Cardholder shall be entitled to act on any instruction (whether oral or in writing) purportedly given by the Cardholder and any action taken by the Cardholder in compliance with such instruction shall be deemed to be taken in good faith and shall not be subject to challenge. Notwithstanding anything contained herein to the contrary, the Cardholder shall repay to the Company immediately upon demand from the Company:-
 - (a) the outstanding balance of the Account;
 - (b) all Charges in respect of the transactions effected by the use of the Card but not debited to the Account; and
 - (c) all fees and charges payable by the Cardholder to the Company under this Agreement.
 - 8.1 **Unauthorized Transactions**
 - 8.1.1 The Cardholder shall examine his/her Statement carefully and report any unauthorized transactions in the Statement to the Company within 60 days from the date of the Statement.
 - 8.2 The Company shall use reasonable endeavours, except in circumstances which are beyond its control, to complete the investigation within 90 days of the date of the Statement to the Cardholder.
 - 8.3 In the event that the Cardholder shall have informed the Company of any unauthorized transaction before the Due Date and payment of the disputed amount has been withheld over the investigation period, the Company reserves the right to re-impose any fees, charges and/or interest on such dispute made over the period commencing from the date of transaction (or such later date as the Company may in its absolute discretion determine from time to time) until the full payment of the disputed amount together with all related fees, charges and/or interest if such dispute was not resolved to the satisfaction of the Cardholder.
 - 9.1 **Cardholder's Liabilities for Unauthorized Transactions**
 - 9.1.1 Provided that the Cardholder has acted in good faith and due care (including taking the precautions under Clause 7.1 and reporting loss, theft and/or unauthorized use of the Card in accordance with Clause 7.2), the Cardholder shall not be responsible for the loss and damage incurred:-
 - (a) in the event of misuse when the Card has not been received by the Cardholder;
 - (b) for any unauthorized transactions made after the Cardholder has duly notified the Company of the loss, theft and/or unauthorized use of the Card;
 - (c) when faults have occurred in terminals, or other systems used, which cause the Cardholder to suffer loss and damage, unless the fault was obvious or advertised by a message or notice on display; and
 - (d) when transactions are made through the use of counterfeit cards.
 - 9.2 Subject to Clause 9.3 and provided that the Cardholder has acted in good faith and with due care (including taking the precautions under Clause 7.1 and reporting loss, theft and/or unauthorized use of the Card in accordance with Clause 7.2), the liability of the Cardholder for loss, theft or unauthorized use of the Card shall not exceed the maximum from time to time prescribed by the applicable law or regulation.
 - 9.3 Notwithstanding anything contained herein to the contrary, the Cardholder shall be fully liable for all loss and damage arising out of or in connection with the loss, theft and/or unauthorized use of the Card if the Cardholder has acted fraudulently or with gross negligence, or has failed to comply with Clauses 7.1 or 7.2 or take reasonable precautions to prevent such loss, theft and/or unauthorized use of the Card, or if the unauthorized use of the Card by the Cardholder was in breach of the Cardholder's knowledge, and the Cardholder agrees to indemnify and keep the Company fully indemnified against all losses, damages, liabilities and all reasonable costs and expenses reasonably incurred as a result thereof.
 - 10.1 **Liabilities of Main and Additional Cardholders**
 - 10.1.1 The Main Cardholder shall (jointly with the Additional Cardholders) be liable to the Company for any and all transactions effected and/or liabilities incurred by the Additional Cardholders and/or through the use of the Additional Cards.
 - 10.2 An Additional Cardholder shall be liable only for the transactions effected by him/her and the liabilities incurred by him/her through the use of his/her Additional Card.
 - 11.1 **Limitation on Liabilities**
 - 11.1.1 Under no circumstances shall the Company be responsible for any direct loss and liability which the Cardholder may suffer or incur as a result of loss or theft of the Card or otherwise, or for any loss or liability which the Cardholder may suffer or incur as a result of services offered by the Company or any goods and services obtained by the Cardholder through the use of the Card, subject however to the provisions under Clause 9.1 and except to the extent that any such loss and liability is attributable to the fraud, gross negligence or willful default on the part of the Cardholder.
 - 11.2 The Company accepts no responsibility for the refusal of any merchant establishment (including any financial institution) to honour the Card or for any goods and services supplied to the Cardholder.
 - 11.3 The Company also reserves the right to refuse in its absolute discretion any charge to the Account requested by any merchant establishment or financial institution or to refuse to accept any such claim or dispute relieve the Cardholder of his/her obligations to the Company hereunder.
 - 11.4 The Company shall be obliged to refer any dispute to the relevant merchant establishment or financial institution until such referrals together with the relevant credit voucher issued in such form as shall be acceptable to the Company have been received by the Company.
 - 11.5 The Company shall not be responsible for any delay in or any error, failure or malfunction of any computer system or other equipment employed by the Company in the course of performing its obligations hereunder or providing any Card services to the Cardholder to the extent that it is attributable to any cause beyond the Company's reasonable control.
 - 11.6 Notwithstanding anything herein to the contrary, the Company shall not be responsible for any indirect, consequential or incidental loss or loss of profit or loss of business or loss or damage whatsoever which the Cardholder or any third party may suffer or incur, whether directly or indirectly and howsoever arising.
 - 11.7 In the course of providing the Card services, the Company may communicate with or seek instructions from the Cardholder through telephone, facsimile, mail or other means. The Cardholder shall be deemed to have consented to the Company's communication and hereby consents to the Company taking record of any such communication and/or instructions by such means and retain it for such period as it considers appropriate. The Company shall in good faith and with due care give effect to such communication and/or instructions without requiring further confirmation from the Cardholder. Any such communication and/or instructions shall, in the absence of manifest error, constitute a binding and conclusive binding on the Cardholder.
 - 12.1 **Termination and Suspension of the Card**
 - 12.1.1 The Cardholder may at any time terminate the Card by giving not less than 14 days' prior written notice to the Company provided that the Cardholder shall remain liable for all transactions effected through the use of the Card notwithstanding such termination. If all sums due under the Account (whether or not posted to the Account) are paid in full.
 - 12.1.2 Where an Additional Card(s) is/are issued, an Additional Cardholder may terminate his/her Additional Card and the Main Cardholder may terminate the Main Card at any time by giving not less than 14 days' prior written notice to the Company. Upon the termination of the Main Card, all Additional Card(s) issued thereto shall be automatically terminated forthwith. Notwithstanding any such termination, the Main Cardholder shall remain liable for all transactions effected through the use of the Main Card and all the Additional Cards and each Additional Cardholder shall remain liable for all transactions effected through the use of his/her Additional Card only.
 - 12.3 The Company may terminate this Agreement in respect of any Card at any time without prior notice or giving any reason to the Cardholder. Without limiting the generality of the foregoing, the Company is entitled to terminate this Agreement by listing the Card in the public domain or by any other means which the Company may in its absolute discretion deem fit to be appropriate.
 - 12.4 Upon termination of this Agreement (whether by the Cardholder or the Company), the Cardholder shall surrender or procure the surrender of the Card to the Company. Until the Card is surrendered, the Cardholder shall continue to be liable for the use of the Card and for all charges incurred pursuant to this Agreement. No request to terminate a Card shall be effective unless and until such Card is terminated or returned to the Company.
 - 12.5 The Company may at any time without notice suspend, cancel or terminate the Card and/or any services thereby offered and/or temporarily approve any other Card to the Cardholder in the event that the Card is suspended, cancelled or terminated.
 - 12.6 The Company shall be entitled to act on any instruction whether oral or in writing purportedly given by the Cardholder and the Company shall not be liable to the Cardholder for any loss or damage of whatever nature which the Cardholder may suffer or incur whether directly or indirectly as a result of such action of the Company.
 - 12.7 The Company shall have the right to refuse any instruction whether oral or in writing purportedly given by the Cardholder if the Company is in doubt of the authenticity of such instruction and the Company shall not be liable to the Cardholder for any loss or damage of whatever nature which the Cardholder may suffer or incur whether directly or indirectly as a result of such refusal by the Company.
 - 12.8 The Company shall not be liable for any loss or damage of whatever nature suffered or incurred by the Cardholder whether directly or indirectly as a result of such suspension, cancellation, termination or disapproval.
 - 12.9 The Card shall at any time remain the property of the Company. The Cardholder shall unconditionally and irrevocably upon demand surrender or procure to be surrendered the Card to the Company.
 - 12.10 In the event that the Company has fully settled or agreed to settle the payment for any goods and/or services hired or purchased by the Cardholder and the Cardholder agrees to pay the late or purchase price (whether in whole or in part) of the goods and/or services to the Company by instalment, the Company shall have the right to suspend the Card and to suspend the payment and to terminate upon the termination of the Card for any reason whatsoever. Upon the termination of the Card, the Cardholder shall forthwith terminate any and all arrangements which are authorized or set up prior to the date of termination with any third party for regular/recurring payments of goods or debited to the Card.
 - 13.1 **Rights of Set-Off**
 - 13.1.1 The Cardholder hereby irrevocably authorizes the Company at any time and from time to time to combine and set off all or any of the accounts of the Cardholder with the Company and to set off the Cardholder's obligations to the Company.
 - 13.2 Where an Additional Card(s) is/are issued, the Company may:-
 - (a) set off the credit balance in any other account of the Main Cardholder with the Company against the debit balance of the Account and the credit balance of any other account of the Cardholder;
 - (b) set off the credit balance in any other account of an Additional Cardholder with the Company against the debit balance of the account due from such Additional Cardholder to the Company.
 - 13.3 An Additional Cardholder shall be liable only for the balance of the Account due from him/her to the Company (but not those of the Main Cardholder or other Additional Cardholders). However, an Additional Cardholder may (at its option) settle the balances of the

- Account due from the Main Cardholder and/or other Additional Cardholders. It is hereby agreed and confirmed by all Additional Cardholders that any payment made by an Additional Cardholder in excess of the balance of the Account due from him/her to the Company shall be deemed to be voluntary payment to settle (in whole or in part) the balances of the Account due from the Main Cardholder and/or other Additional Cardholders, in such order and priority as the Company may in its absolute discretion determine from time to time.
- Debit Authorization**
 - 14.1 The Cardholder acknowledges that liabilities of the Cardholder to the Company hereunder may be settled in a variety of ways. The Cardholder hereby irrevocably authorizes and instructs each of Bank of China (Hong Kong) Limited, Nanyang Commercial Bank Limited and Citibank Bank Corporation Limited to debit (in whole or in part) the balances of the Account due from the Cardholder the full amount or part thereof standing to the credit of such account(s) (whether held singly or jointly with and, whether or not such amount is matured or due and payable) for the satisfaction of any liability of the Cardholder to the Company hereunder without prior notice to the Cardholder upon request of the Company. The Cardholder agrees that the Company may disclose the aforesaid authorization and instruction to Bank of China, the Cardholder shall, do and execute, or arrange for the doing and executing of, each necessary act, document and thing reasonably within his/her power to implement this authorization and instruction. The Cardholder further agrees that any of the Banks acting in reliance upon this Clause 14 shall not be liable for any loss suffered by the Cardholder and the Company shall not be liable for any overdraft interest and/or handling charges arising out of the Banks acting in reliance upon this Clause 14.
- Cardholder's Liabilities for Collection Costs and Legal Expenses**
 - 15.1 The Company shall have the right to institute legal proceedings, at any time without prior notice to the Cardholder, to collect and/or recover any amount from time to time due to the Company under this Agreement. Subject to the applicable laws and regulations, the Company shall not be liable (whether in contract or tort) for any act, conduct, omission or negligence of such agencies or any of its employees.
 - 15.2 The Cardholder shall indemnify the Company in respect of:-
 - (a) all legal costs and expenses reasonably incurred by the Company in seeking to enforce payment of the debts due from the Cardholder to the Company under this Agreement; and
 - (b) all costs and expenses reasonably incurred by the Company in connection with the appointment of debt collection agencies provided that the total collection costs recoverable against the Cardholder hereunder shall in normal circumstances not exceed 10% of the aggregate outstanding balance of the Account for the payment of which the Cardholder is responsible.
- ATM and Other Devices**
 - 16.1 Where the Card is used with any ATM, point of sale terminals or other devices (collectively "Electronic Devices") to effect cash advance or other transactions, the Cardholder's use of the Card shall be subject to this Agreement in addition to any terms and conditions (including without limitation the "Conditions for Services" and the "General Information") which may govern any other services provided through the Card.
 - 16.2 The Cardholder shall not be liable to the Cardholder should any transaction involving the use of the Card at any Electronic Device be not effected for any reason whatsoever and there be any manipulation and/or failure of the Card or any Electronic Device.
 - 16.3 Notwithstanding anything contained herein to the contrary, the Cardholder shall be absolutely responsible for all transactions involving the use of the Card at any Electronic Device by any person whomsoever, whether or not:-
 - (a) such use is authorized or otherwise approved by the Cardholder;
 - (b) the Cardholder is at the material time aware of such use;
 - (c) such use is against the wish of the Cardholder;
 - (d) such use is the result of or otherwise involves any criminal activity whatsoever including (without limitation) illegitimate violence or the threat of imminent illegitimate violence, criminal intimidation, or deception in any form, on the part of any person whomsoever; or
 - (e) the Cardholder has notified the Company or any law enforcement agency of any loss or theft of the Card, or of any criminal activity heretofore mentioned.
 - 16.4 The Cardholder shall indemnify the Company against all losses, damages, claims and liabilities and all reasonable costs and expenses reasonably incurred by the Company in connection with any loss or arising out of such use.
 - 16.5 The Cardholder shall not disclose his PIN to any person or allow it to be used by any person.
 - 17.1 The Company's record of all transactions effected by the Card (including use of any ATM) shall be conclusive evidence of such use and shall be binding on the Cardholder for all purposes.
- Personal Data**
 - 18.1 The Cardholder hereby acknowledges that the Cardholder has received, read and understood the contents of the Data Policy Notice or such other document(s) issued under whatever name from time to time by the Company and certain of its related entities relating to their general policies, practices, representatives, officers and agents of the Company and in conformity with local laws and principles that the contents of the DPN shall be binding on the Cardholder. Copies of the current version of the DPN are available at the principal place of business of the Company in Hong Kong or on the website of the Company at www.boc.com.hk.
 - 18.2 The Cardholder hereby authorizes the Company to use any information it may have concerning the Cardholder and/or the Account in accordance with the DPN.
 - 18.3 The Cardholder hereby also authorizes the Company to contact any information source for information the Company may require to operate the Account. The Company is further authorized by the Cardholder to compare such information with the information provided to the Cardholder for the purpose of producing more data. The Cardholder hereby also consents that the Company may, if necessary, use the results of such comparisons for the taking of appropriate action against the Cardholder regardless of whether such action may be adverse to his/her interest.
 - 18.4 The Cardholder may use personal data (as defined in the PDP Ordinance) of the Cardholder in compliance with the PDP Ordinance.
 - 18.5 The Cardholder shall notify the Company promptly in writing of any change in the information provided to the Company in the application form pursuant to which the Card is issued including but not limited to any change of employment or business and of residential or correspondence address.
 - 18.6 The Cardholder shall promptly notify the Cardholder in writing of the death of the Cardholder.
 - 18.7 The Company will treat information relating to the Cardholder as confidential, but unless consent is prohibited by law, the Cardholder consents to the transfer and disclosure by the Company of any information relating to the Cardholder to and between the holding companies, branches, subsidiaries, representative offices, affiliates and agents of the Company and any third parties (including any networks, exchanges and clearing houses) selected by the Company or any of them (each a "transferee"), wherever situated, for confidential use (including for data processing, statistical, credit and risk analysis purposes). The Company and any of the transferees may transfer and disclose such confidential information to the transferee or legal process in Hong Kong or any other jurisdiction. This sub-Clause 7 shall apply to the Cardholder subject to the DPN.
 - 18.8 The Cardholder consents to the Cardholder information being transferred to another jurisdiction outside Hong Kong and being used, processed and stored in or outside Hong Kong by third parties on behalf of the Company. The Company will contract with the third parties to take reasonable care to ensure that the information is handled confidentially and to observe, in conformity with local laws and regulations, the requirements of the PDP Ordinance. Local and overseas regulatory and judicial authorities may in certain circumstances have access to the Cardholder information.
 - 18.9 The Company may use the Cardholder information for such services, operational and processing procedures relating to the transactions/ services provided by the Company to the Cardholder may from time to time be outsourced by the Company to regional or global processing centers, holding companies, branches, subsidiaries, representative offices, affiliates and agents of the Company and third parties selected by the Company or any of them, wherever situated, and these service providers may from time to time give access to information relating to the Cardholder and/or the Account and/or the transactions and services provided by the Company to the Cardholder for the purpose of or in relation to the services and procedures they perform.
- Notice**
 - 19.1 Any notice given by the Cardholder hereunder shall be given in writing and delivered to the Company at its address at 20/F, BOC Credit Card Centre, 68 Connaught Road West, Hong Kong.
 - 19.2 Without affecting other methods of communication, any statement, notice, demand or other communications are deemed to be received by the Cardholder if:-
 - (a) on business days 3 Business Days in one or more of the banking halls in Hong Kong of the Banks;
 - (b) 3 Business Days after publication as an advertisement in a Hong Kong newspaper,
 - (c) when posted on the website of the Company;
 - (d) when left at any of the address of the Cardholder on the Company's record, or 48 hours after mailing to such address or 7 days if the address is overseas;
 - (e) when sent by electronic mail or message or facsimile to any of email address or equipment or facsimile number of the Cardholder on the Company's record; or
 - (f) when communicated including by leaving a voice message, if by telephone or other oral communication, notwithstanding return through the post in the case of a message, or in the event of absence or incapacity of the Cardholder. "Business Day" means any day other than the Bank's open for business in Hong Kong other than Sunday and public holidays.
- Amendment**
 - 20.1 The Company may (in its discretion) from time to time change any of the terms and conditions of this Agreement and/or the Fees Schedule and/or any other terms and conditions of this Agreement and/or any other terms and conditions of this Agreement and/or the Fees Schedule shall constitute the Cardholder's acceptance of such changes.
 - 20.3 If the Cardholder does not accept the proposed change by the Company, the only recourse available to the Cardholder is to terminate the Card in accordance with Clause 12.1.
 - 20.4 Where a Cardholder terminates his/her Card pursuant to Clause 12.3 within reasonable time, the Company may (in its discretion) repay the annual or other periodic fees on that Card (if any) on a pro rata basis if the fees can be separately distinguished and the amount involved is not minimal.
- Law and Jurisdiction**
 - 21.1 This Agreement shall be governed by and construed in accordance with the laws of Hong Kong and the Cardholder irrevocably submits to the non-exclusive jurisdiction of the Hong Kong courts.
 - 21.2 This Agreement is written in both English and Chinese. In case of conflict or discrepancy in interpretation, the English version shall prevail.
 - 21.3 At any time any provision hereof becomes illegal, invalid or unenforceable in any respect, the remaining provisions hereof shall in no way be affected or impaired thereby.
 - 21.4 This Agreement shall be binding on each successor, personal representative and person lawfully acting on behalf of the Cardholder.
 - 21.5 No failure to act, omission or delay by the Company to exercise or enforce any right under any terms and conditions of this Agreement shall operate as a waiver of such right, nor shall any single, partial or defective exercise of any right prevent any other or further exercise of it or the exercise of any other right.
 - 21.6 The Cardholder may not assign any of his/her rights and/or obligations under this Agreement. The Company may assign or transfer any of its rights and obligations under this Agreement to any third party.
- Miscellaneous**
 - 22.1 This Agreement shall be binding on each successor, personal representative and person lawfully acting on behalf of the Cardholder.
 - 22.2 No failure to act, omission or delay by the Company to exercise or enforce any right under any terms and conditions of this Agreement shall operate as a waiver of such right, nor shall any single, partial or defective exercise of any right prevent any other or further exercise of it or the exercise of any other right.
 - 22.3 The Cardholder may not assign any of his/her rights and/or obligations under this Agreement. The Company may assign or transfer any of its rights and obligations under this Agreement to any third party.