# Terms and Conditions of Airport Limousine Service (the "Promotion")

### (I) General Terms and Conditions:

- 1. The promotion period is from now to 31 December 2017(the "Promotion Period").
- 2. To be eligible for the Promotion, cardholders ("Cardholders") of the designated BOC CUP Dual Currency Diamond Card (the "Eligible Card") are required to settle the payment with the Eligible Card.
- 3. Cardholders are required to settle payment with Eligible Cards and accumulate retail spending of \$2,000 or above ("Eligible Transaction") within 30 days (HKD & CNY spending will be combined for Eligible Transaction amount calculation, every CNY1 spent will be calculated as HKD1) prior to reservation during the Promotion Period. Cardholders are eligible for the Service once for every \$2,000 of Eligible Transaction(s). Reservation must be made at least 5 working days in advance. Cardholders must provide proof of Eligible Transactions at the time of the limousine service reservation. No reservation shall be processed without proof of Eligible Transactions.
- 4. Eligible Transaction does NOT include split transaction, prepayment, deposit, cash advance, purchase of any cash coupon, gift voucher, prepaid, add-value service, insurance, utilities payment, membership payments, any payment service, any unposted / cancelled / refunded / fraudulent / unauthorized transactions and transaction without original credit card sales slips or printed merchant receipts.
- 5. Upon making the Eligible Transaction(s) with the same Eligible Card during the Promotion Period, Cardholders are required to provide their full names and card numbers as appeared on the Eligible Cards, the contact phone numbers and the proof of Eligible Transactions(s) by making reservation to Aspire Lifestyles ("Service Provider") via phone at (+852-3122-2333) or email to hkglifestyles@aspirelifestyles.com at least 5 working days in advance to enjoy the Local Airport Limousine Service ("the Service") at a rate of HK\$250 per trip. The Service Provider will only accept reservation up to 60 days in advance. The Promotion is subject to a monthly quota and is available on a first-come-first-served basis, subject to availability.
- 6. The Service is not transferable, and cannot be redeemed or exchanged for cash, other products or discounts.
- 7. The Eligible Credit Card Account must be valid; otherwise the BOC Credit Card (International) Ltd. ("Card Company") and UnionPay reserve the right to cancel the Service without prior notice.
- 8. In case there is any suspicious abuse or misuse, Card Company and UnionPay reserve the absolute right to charge the equivalent value of the Services from the relevant card

- account without prior notice.
- 9. Cardholders understand and accept that Card Company, UnionPay, and Aspire Lifestyles are not the direct supplier of the Service provided by the Service Provider. Card Company, UnionPay and Aspire Lifestyles shall bear no liability relating to, or as a result of, any aspect of the Service, including without limitation, the quality, the supply, the descriptions of goods and/or Services provided by the Service Provider, any false trade description, misrepresentation, misstatement, omission, unauthorized representation, unfair trade practices or conduct in connection with the promotion of the Service or in making available the Service by the Service Provider, its employees, officers or agents.
- 10. Personal data of Cardholders may be collected by Service Provider and the use of such personal data shall be subject to the personal information collection statement of Aspire Lifestyles. UnionPay is not involved in any part of such data collection and usage. Please contact Aspire Lifestyles for details.
- 11. Card Company, UnionPay, Aspire Lifestyles and Service Providers will not be responsible for any loss of personal belongings.
- 12. Passengers who fail to comply with the local traffic regulations (eg illegal get on / drop off at restricted zones) shall be liable for all penalties and legal liabilities caused to the drivers or the vehicle owners. Passengers shall keep the vehicles clean and tidy during the use of the vehicle.
- 13. Card Company, UnionPay, Aspire Lifestyles and Service Providers reserve the right to refuse the Service to any passenger who cause to disrupt the limousine operation or if there is any safety concern.
- 14. Card Company, UnionPay, Aspire Lifestyles and Service Provider shall not undertake relevant responsibility for any loss in the event of delay or loss owing to circumstances beyond the limousine service provider's control, such as typhoon, rainstorm, traffic jam, temporary political enforcement and rerouting. In the event of bad weather situation, such as typhoon and rainstorm, the limousine service provider has the sole discretion to suspend the limousine service without accepting any responsibility for any loss for passengers from the service suspension.
- 15. Any injury or death caused by any accident will be covered by the related motor vehicle insurance policy under the local authorities. Card Company, UnionPay, and Aspire Lifestyles will not assume any responsibility for any liability or damages as a result of using the services.
- 16. Card Company, UnionPay and Service Provider reserve the right to alter, extend or terminate all offers and amend the terms and conditions at any time. In case of disputes in

- connection with this Promotion, the decision of Card Company, UnionPay and Service Provider shall be final.
- 17. If there is any inconsistency or conflict between the English and the Chinese versions of these terms and conditions, the English version shall prevail.

## (II) Airport Limousine Transfer in Hong Kong:

- 1. The Service includes a single ride from/to the Hong Kong International Airport to/from designated local destination that is accessible by road within Hong Kong only, excluding areas which represent conditions such as to make the Service impossible, reasonably impracticable or unsafe. The Service is inclusive of luggage handling charges, fuel, tunnel and bridge tolls. A surcharge of HK\$100 will be charged for each ride between 00:01 to 06:00. Each ride is restricted to one stop only. A surcharge of HK\$100 will be charged for each extra stop en-route to the final destination. Any en-route stopover must be requested at the time of booking. Last minute requests will not be entertained. Whether a stop is en-route or not is subject to the Service Provider's decision.
- 2. The travelling route is subject to the discretion of limousine services providers.
- 3. Cancellation must be made at least 24 hours before the scheduled pick up time. Otherwise, 100% of the original fee will be charged to the Cardholders. No show will be charged and is subject to full payment of the original fee.
- 4. Any amendment to the scheduled pick up time must be made at least 8 hours in advance.
- 5. Vehicle model used for providing the Service is subject to availability. The Service Provider reserves the right to replace any vehicle when necessary. For specific vehicle type request by Cardholder, an additional fee of HK\$50 per trip will be charged.
- 6. For arrival and departure pick-up at the Cardholder's designated time, the maximum waiting period shall be 15 minutes from the agreed pick-up time. Subject to Cardholder's consent and limousine service provider's operational availability, the waiting period can be extended from the 16th minute onwards for an additional fee of HKD200 per hour. Less than an hour will also be counted as one hour.
- 7. For arrival pick-up at the Airport based on the flight's Estimated Time of Arrival (ETA), the

maximum waiting period shall be 75 minutes from the flight landing time. Subject to Cardholder's consent and limousine service provider's operational availability, the waiting period can be extended from the 76th minute onward for an additional fee of HKD200 per hour. Less than an hour will also be counted as one hour.

- 8. A one-time complimentary meet & greet service will be provided for each airport or hotel pick up. For each meet & greet service at port / train and/or for extra service at airport / hotel, an additional HKD100 fee will be charged.
- 9. Luggage must be safely secured in a closed trunk / luggage compartment for services to be rendered. Any booking which exceeds the maximum passenger and/or luggage capacity of the vehicle will not be accepted. As a general reference, the luggage capacity of a 4-seater sedan is 2 standard size suitcases (22" X 12" X 30") and a 6-seater MPV is a total of 4 standard size suitcases.
- 10. All scheduled limousine services will be suspended under the following conditions: (1) Typhoon Signal No. 8 or above or Black Rainstorm Warning is hoisted by the Hong Kong Observatory and, (2) within 2 hours from the time Typhoon Signal No. 8 or Black Rainstorm Warning is cancelled.

### (III) Airport Limousine Transfer in Shanghai and Beijing:

- Price includes one single way local limousine transfer in Shanghai city areas to/from Hongqiao or Pudong airport; or Beijing city areas to/ from Beijing Capital International airport with the whole transfer completed within 2 hours or 60 kilometers. The service includes luggage handling, highway, bridge, tunnel tolls and parking fees.
- 2. Booking must be made at least 5 working days in advance and up to 60 days prior to pick up.
- 3. Any amendment to the scheduled pick up time must be made at least 12 hours in advance. Cancellation must be made at least 24 hours before the scheduled pick up time. Otherwise, 100% of the original fee will be charged to the Cardholders.
- 4. No show will be subject to the full payment of the original fee.
- 5. For arrival pick up at airport based on the flight's Estimated Time of Arrival (ETA), the maximum waiting period shall be 60 minutes from the flight landing time. Subject to Cardholder's consent, the waiting period can be extended from the 61stminute onwards for a maximum of another 60 minutes at a charge of RMB50 to RMB100 an hour,

- depending on vehicle type. Less than an hour will also be counted as one hour.
- 6. For arrival and departure pick-up at Cardholder's designated time, the maximum waiting period shall be 30 minutes from the agreed pick-up time. Subject to Cardholder's consent, the waiting period can be extended from the 31st minute onwards for a maximum of another 60 minutes at a charge of RMB50 to RMB100 an hour, depending on vehicle type. Less than an hour will also be counted as one hour.
- 7. Shall the transfer exceed 60 kilometers, additional charge of RMB2 to RMB8 per kilometer will be levied, depending on the vehicle type.
- 8. Shall the transfer exceed 2 hours, additional charge of RMB50 to RMB100 per hour will be levied, depending on vehicle type. Less than an hour will also be counted as one hour.
- 9. Each ride is restricted to one stop only. A surcharge of RMB50 will be charged for each extra stop en-route within the same city district; RMB100 for each extra stop en-route at the different city district, to the final destination. Whether a stop is en-route or not is subject to the limousine service provider's discretion.
- 10. The travelling route is subject to the discretion of limousine services providers.
- 11. 14% surcharge form the original fee will be levied if the Cardholder requests for receipt for taxation purpose.

### (IV) Airport Limousine Transfer from Hong Kong to Shenzhen Airport:

- Each ride is restricted to one pick-up or drop off point only and direct from Hong Kong to Shenzhen Airport.
- Cardholders must be one of the travelling passengers and must present the eligible UnionPay Card during the trip.
- 3. Any amendment to the scheduled pick up time must be made at least 12 hours in advance.
- 4. Cancellation must be made at least 24 hours before the scheduled pick up time. Otherwise, 100% of the original fee will be charged to the Cardholders. No show is subject to full payment of all charges.
- 5. Other surcharges
- (i) HKD300 surcharge applies during the Chinese New Year period.

- (ii) Late night service surcharge of HKD500 for transfers between 22:01 and 06:59.
- (iii) There is a 30-minute complimentary waiting time for pick-up.